

# 6 success factors for Supply Chain integration

Integrating and automating supply chain systems yields benefits such as increased efficiency, reduced risk of error, and the ability to utilise resources in value-creating work processes. Here are 6 success factors for successful integration.

**1**

## More than a technology project

Integrating is about more than just linking technical systems. Taking additional account of soft values, internally and externally, provides greater scope for creating an efficient supply chain.

**2**

## Canvass customers

Canvassing customers and focusing on their needs gives you a fundamental understanding of how integration can best be implemented.

**3**

## Delegate the work

Let the experts do what the experts do best. Let an experienced integrator manage your integration project, while you focus on your core business.

**4**

## Avoid duplication of work

No activity should be done more than once; anything else is a waste of resources. The automation of flows enables you to boost efficiency and competitiveness.

**5**

## Pool information

If everyone uses the same version of your business-critical information, decisions can be made based on accurate, shared data.

**6**

## Common goals

Clearly defined and agreed common goals and measures enable you to strengthen your cooperation with customers and suppliers.